

The School District of Osceola County Employee Benefits Committee Meeting Agenda April 16, 2025

- I. Welcome (2 minutes)
  - a. Speaking order volunteer
  - b. Timekeeper volunteer
- II. Monthly Reports (5 mins)
- III. Health Services Plan 2026 (35 mins)
- **IV.** Member concerns, tracking, and brainstorming solutions (20 minutes)
- V. Other concerns and updates (5 minutes)

The next meeting will be held on March 21, 2025 at 4:30 pm in the Multipurpose Room located at The Center for Employee Health 831 Simpson Road, in Kissimmee.

#### **Employee Benefits Committee Meeting**

2023-2024 Membership

#### <u>OCEA</u>

Vacant Ann Glover – OSVS (v) Janet Moody -- OCEA/ESP Pres (v) Richard Steinmetz, Jr. – Parkway MS(v) Kim Castro-Stevens – Hickory Tree ES (v) Dylan Reinsel – St Cloud HS (Alternate)

#### <u>Teamsters</u>

Vacant (v) Carlos Martinez – Teamsters (v)

#### Provider Representatives

Kelly Johnson – Lincoln Financial Group Mark Tafuri- VSP Candice Knaps – Humana (Dental) Tom Remus - MetLife Life Ins. Cindy McCormick -- EBMS Jessica Rivera -- EBMS Jay Weingart – Trustmark Mike Vasquez – Opioid Clinic Management

#### **Risk & Benefits Management/SDOC**

LaToyia Edwards – Benefits Education Specialist Lauren M. Haddox – Director LaTasha Aponte – Employee Benefits Supervisor Megan Austin – Wellness Specialist Iris Hernandez - Secretary Sarah Graber – Chief Business & Finance Officer John Boyd – Chief Negotiator Scott Knoebel – Chief Negotiator Prof. Support Council Daina Gooden (v)

#### <u>ESP</u>

LaShanna Ward – Denn John MS (v) Susan Compton – Custodial Servs. (v)

#### <u>Retirees</u>

Ray Lackey – Retired Teacher Judi Crowell – Retired Counselor

#### **Benefits Consultant**

Ashley Bacot - RosenSure Carolyn Grant - RosenSure Barry Murphy – RosenSure Mystery Slimick -- RosenSure

#### **Center for Employee Health**

Kenneth Aldridge -- RosenCare Nicole Cius -- PeopleOne Sherry Edwards -- PeopleOne Dean Hatcher -- PeopleOne Jordan Tardash -- PeopleOne Lisa Torres -- PeopleOne

#### Health Plan Analysis 04/01/2025 (24-25) Summary

| ENROLLMENT                      |           |       |        |
|---------------------------------|-----------|-------|--------|
| Plan                            | TALLIES 1 | Total | %      |
| Healthy Advantage Plus          | 485       | 8023  | 6.05%  |
| Healthy Advantage Plus Wellness | 849       | 8023  | 10.58% |
| Health Center                   | 304       | 8023  | 3.79%  |
| Health Center Wellness          | 1074      | 8023  | 13.39% |
| Healthy Essentials              | 1424      | 8023  | 17.75% |
| Healthy Essentials Wellness     | 2773      | 8023  | 34.56% |
| Opt Out Credit Plan             | 1110      | 8023  | 13.84% |

#### PROJECTED REVENUE BASED ON CURRENT ENROLLMENT MINUS ADMIN FEES Board Paid \$59,601,602.00

| bouraraia           |
|---------------------|
| Employee Premium    |
| Retiree Premium     |
| SubTotal            |
| Administration Fees |
| Total               |
|                     |

\$59,601,602.00 \$6,219,460.00 \$801,821.64 \$66,622,883.64 (5,722,782.24) 60,900,101.40

|   |        |         |        | Board Share  |               |        | Employee Premium |              |          | Retiree Premi | um         |
|---|--------|---------|--------|--------------|---------------|--------|------------------|--------------|----------|---------------|------------|
| DESCRIPTION                             | OPTION | TALLIES |        | Per Pay      | Per Year      |        | Per Pay          | Per Year     |          | Per Month     | Per Year   |
| Healthy Advantage Plus                  | 1      | 416     | 374.9  | 155,958.40   | 3,119,168.00  | 75.00  | 31,200.00        | 624,000.00   |          |               |            |
| Healthy Advantage Plus                  | 2      | 4       | 374.9  | 1,499.60     | 29,992.00     | 500.00 | 2,000.00         | 40,000.00    |          |               |            |
| Healthy Advantage Plus                  | 3      | 35      | 374.9  | 13,121.50    | 262,430.00    | 325.00 | 11,375.00        | 227,500.00   |          |               |            |
| Healthy Advantage Plus                  | 4      | 14      | 374.9  | 5,248.60     | 104,972.00    | 625.00 | 8,750.00         | 175,000.00   |          |               |            |
| Healthy Advantage Plus                  | 5      |         | 374.9  | 2,999.20     | 59,984.00     | 350.00 | 2,800.00         | 56,000.00    |          |               |            |
| Healthy Advantage Plus                  | 6      |         | 374.9  | 2,999.20     | 59,984.00     | 0.00   | 0.00             | 0.00         |          |               |            |
|   | 1      |         | 374.9  | 253,432.40   | 5,068,648.00  | 50.00  | 33,800.00        | 676,000.00   |          |               |            |
| Healthy Advantage Plus Wellness         | 2      |         |        |              |               |        |                  |              |          |               |            |
| Healthy Advantage Plus Wellness         | _      | -       | 374.9  | 7,123.10     | 142,462.00    | 450.00 | 8,550.00         | 171,000.00   |          |               |            |
| Healthy Advantage Plus Wellness         | 3      | -       | 374.9  | 26,243.00    | 524,860.00    | 275.00 | 19,250.00        | 385,000.00   |          |               |            |
| Healthy Advantage Plus Wellness         | 4      |         | 374.9  | 8,247.80     | 164,956.00    | 575.00 | 12,650.00        | 253,000.00   |          |               |            |
| Healthy Advantage Plus Wellness         | 5      |         | 374.9  | 5,248.60     | 104,972.00    | 300.00 | 4,200.00         | 84,000.00    |          |               |            |
| Healthy Advantage Plus Wellness         | 6      | 5 14    | 374.9  | 5,248.60     | 104,972.00    | 0.00   | 0.00             | 0.00         |          |               |            |
| Healthy Advantage Plus Wellness         | 7      | 1 1     | 374.9  | 374.90       | 7,498.00      | 450.00 | 450.00           | 9,000.00     |          |               |            |
| Healthy Advantage Plus Wellness         | 8      | 3 0     | 374.9  | 0.00         | 0.00          | 575.00 | 0.00             | 0.00         |          |               |            |
| Healthy Advantage Plus Wellness (JS)    | 1      | 0       | 187.45 | 0.00         | 0.00          | 237.45 | 0.00             | 0.00         |          |               |            |
| Healthy Advantage Plus Wellness Retiree | 1      |         |        |              |               |        |                  |              | 821.47   | 21,358.22     | 256,298.64 |
| Healthy Advantage Plus Wellness Retiree | 2      |         |        |              |               |        |                  |              | 1,725.22 | 12,076.54     | 144,918.48 |
| Healthy Advantage Plus Wellness Retiree | 3      |         |        |              |               |        |                  |              | 1,273.27 | 0.00          | 0.00       |
| Healthy Advantage Plus Wellness Retiree | 4      | 4 O     |        |              |               |        |                  |              | 2,218.14 | 0.00          | 0.00       |
| Health Center Wellness                  | 1      | 507     | 374.9  | 190,074.30   | 3,801,486.00  | 0.00   | 0.00             | 0.00         |          |               |            |
| Health Center Wellness                  | 2      |         | 374.9  | 19,119.90    | 382,398.00    | 175.00 | 8,925.00         | 178,500.00   |          |               |            |
| Health Center Wellness                  | 3      | -       | 374.9  | 110,595.50   | 2,211,910.00  | 25.00  | 7,375.00         | 147,500.00   |          |               |            |
| Health Center Wellness                  | 4      |         | 374.9  | 41,239.00    | 824,780.00    | 200.00 | 22,000.00        | 440,000.00   |          |               |            |
|   | 5      | -       | 374.9  | 16,495.60    | 329,912.00    | 0.00   | 0.00             |              |          |               |            |
| Health Center Wellness                  | -      |         |        |              |               |        |                  | 0.00         |          |               |            |
| Health Center Wellness                  | 6      |         | 374.9  | 16,495.60    | 329,912.00    | 0.00   | 0.00             | 0.00         |          |               |            |
| Health Center Wellness                  | 7      | 5       | 374.9  | 1,874.50     | 37,490.00     | 175.00 | 875.00           | 17,500.00    |          |               |            |
| Health Center Wellness                  | 8      |         | 374.9  | 749.80       | 14,996.00     | 200.00 | 400.00           | 8,000.00     |          |               |            |
| Health Center                           | 1      | 181     | 374.9  | 67,856.90    | 1,357,138.00  | 25.00  | 4,525.00         | 90,500.00    |          |               | <u> </u>   |
| Health Center                           | 2      | 10      | 374.9  | 3,749.00     | 74,980.00     | 225.00 | 2,250.00         | 45,000.00    |          |               |            |
| Health Center                           | 3      | 8 87    | 374.9  | 32,616.30    | 652,326.00    | 75.00  | 6,525.00         | 130,500.00   |          |               |            |
| Health Center                           | 4      | 17      | 374.9  | 6,373.30     | 127,466.00    | 250.00 | 4,250.00         | 85,000.00    |          |               |            |
| Health Center                           | 5      | 5 1     | 374.9  | 374.90       | 7,498.00      | 50.00  | 50.00            | 1,000.00     |          |               |            |
| Health Center                           | 6      | i 1     | 374.9  | 374.90       | 7,498.00      | 0.00   | 0.00             | 0.00         |          |               |            |
| Health Center                           | 7      | 5       | 374.9  | 1,874.50     | 37,490.00     | 225.00 | 1,125.00         | 22,500.00    |          |               |            |
| Health Center                           | 8      |         | 374.9  | 749.80       | 14,996.00     | 250.00 | 500.00           | 10,000.00    |          |               |            |
| Health Center Wellness Retiree          | 1      |         |        |              |               |        |                  |              | 568.54   | 8,528.10      | 102,337.20 |
| Health Center Wellness Retiree          | 2      | -       |        |              |               |        |                  |              | 1,193.95 | 3,581.85      | 42,982.20  |
|   | 3      |         |        |              |               |        |                  |              |          |               |            |
| Health Center Wellness Retiree          | 3      | 5 0     |        |              |               |        |                  |              | 881.23   | 0.00          | 0.00       |
| Healthy Essentials Wellness             | 1      | 2280    | 374.9  | 854,772.00   | 17,095,440.00 | 0.00   | 0.00             | 0.00         |          |               |            |
| Healthy Essentials Wellness             | 2      | 31      | 374.9  | 11,621.90    | 232,438.00    | 325.00 | 10,075.00        | 201,500.00   |          |               |            |
| Healthy Essentials Wellness             | 3      |         | 374.9  | 68,606.70    | 1,372,134.00  | 152.00 | 27,816.00        | 556,320.00   |          |               |            |
| Healthy Essentials Wellness             | 4      |         | 374.9  | 12,746.60    | 254,932.00    | 452.00 | 15,368.00        | 307,360.00   |          |               |            |
| Healthy Essentials Wellness             | 5      |         | 374.9  | 41,613.90    | 832,278.00    | 20.00  | 2,220.00         | 44,400.00    |          |               |            |
| · · · · ·                               |        |         |        |              |               |        |                  |              |          |               |            |
| Healthy Essentials Wellness             | 6      |         | 374.9  | 41,613.90    | 832,278.00    | 0.00   | 0.00             | 0.00         |          |               |            |
| Healthy EssentialsWellness              | 7      | 0       | 374.9  | 0.00         | 0.00          | 325.00 | 0.00             | 0.00         |          |               |            |
| Healthy Essentials                      | 1      |         | 374.9  | 470,499.50   | 9,409,990.00  | 25.00  | 31,375.00        | 627,500.00   |          |               |            |
| Healthy Essentials                      | 2      |         | 374.9  | 5,998.40     | 119,968.00    | 375.00 | 6,000.00         | 120,000.00   |          |               |            |
| Healthy Essentials                      | 3      |         | 374.9  | 32,241.40    | 644,828.00    | 202.00 | 17,372.00        | 347,440.00   |          |               |            |
| Healthy Essentials                      | 4      | 11      | 374.9  | 4,123.90     | 82,478.00     | 502.00 | 5,522.00         | 110,440.00   |          |               |            |
| Healthy Essentials                      | 5      |         | 374.9  | 10,497.20    | 209,944.00    | 50.00  | 1,400.00         | 28,000.00    |          |               |            |
| Healthy Essentials                      | 6      |         | 374.9  | 10,497.20    | 209,944.00    | 0.00   | 0.00             | 0.00         |          |               |            |
| Healthy Essentials Wellness Retiree     | 1      |         |        |              |               |        |                  |              | 705.80   | 11,292.80     | 135,513.60 |
| Healthy Essentials Wellness Retiree     | 2      |         |        |              |               |        |                  |              | 1,482.18 | 8,893.08      | 106,716.96 |
| Healthy Essentials Wellness Retiree     | 3      |         |        |              |               |        |                  |              | 1,087.88 | 1,087.88      | 13,054.56  |
| Opt Out Credit Plan                     | 1      |         | 374.9  | 416,888.80   | 8,337,776.00  | 0.00   | 0.00             | 0.00         |          |               |            |
| Job Share Declined Benefits (I5 PT)     | C      | -       | 187.45 | 0.00         | 0.00          |        |                  |              |          |               |            |
| FSA Extra \$250                         | 1      | 1110    | 250.00 |              | 277,500.00    |        |                  |              |          |               |            |
| Total Employees and Retirees            |        | 8023    |        | 2,980,080.10 | 59,601,602.00 |        | 310,973.00       | 6,219,460.00 |          | 66,818.47     | 801,821.64 |
| iotai Linpioyees and Retilees           |        | 0025    |        | 2,500,000.10 | 33,001,002.00 |        | 510,575.00       | 0,219,400.00 |          | 00,010.47     | 001,021.04 |

| Option Legend                   |    |
|---------------------------------|----|
| Single                          | 1  |
| Spouse                          | 2  |
| Child(ren)                      | 3  |
| Family                          | 4  |
| Half Family Primary             | 5  |
| Half Family Secondary           | 6  |
| Domestic Partner                | 7  |
| Child(ren) +DP                  | 8  |
| DP +DP Child(ren)               | 9  |
| Child(ren) + DP + DP Child(ren) | 10 |

Revenue Totals Per Year Board Paid Employee Premium Retiree Premium Total

\$59,601,602.00 \$6,219,460.00 \$801,821.64 \$66,622,883.64

#### THE SCHOOL DISTRICT OF OSCEOLA COUNTY, FL HEALTH AND LIFE INSURANCE TRUST FUND

| Courses                            | ACCT.<br>NO. | 2015-16       | 2016-17          | 2017-18       | 2018-19       | 2019-20    | 2020-21          | 2021-22       | 2022-23       | 2023-24    |
|------------------------------------|--------------|---------------|------------------|---------------|---------------|------------|------------------|---------------|---------------|------------|
| Source                             | NO.          | Actual        | Actual           | Actual        | Actual        | Actual     | Actual           | Actual        | Actual        | Actual     |
| NET POSITION AT BEGINNING OF YEAR: |              |               |                  |               |               |            |                  |               |               |            |
| Total Beginning Net Position       |              | \$ 15,623,950 | \$ 15,077,118 \$ | 11,703,413 \$ | 10,521,021 \$ | 10,356,982 | \$ 10,250,945 \$ | 14,678,700 \$ | 13,883,929 \$ | 9,430,371  |
| REVENUE:                           |              |               |                  |               |               |            |                  |               |               |            |
| Premiums                           | 484          |               |                  |               |               |            |                  |               |               |            |
| Employer                           | 070          | 43,399,239    | 42,926,057       | 44,292,617    | 46,419,598    | 49,600,530 | 48,615,146       | 48,687,259    | 51,121,717    | 56,618,354 |
| Employee                           | 071          | 5,810,501     | 5,712,148        | 6,158,540     | 7,669,189     | 8,429,609  | 7,595,789        | 7,046,529     | 6,980,097     | 6,881,872  |
| Retiree/LOA                        | 072          | 2,301,323     | 1,718,859        | 1,256,350     | 1,403,060     | 1,518,947  | 1,243,656        | 1,179,697     | 983,765       | 864,608    |
| COBRA                              | 073          | 46,393        | 53,842           | 69,975        | 102,372       | 75,015     | 46,350           | 51,197        | 27,717        | 17,079     |
| Non-operating Revenue              | 495          | 97,697        | 52,746           | 66,404        | 86,266        | 74,948     | 89               | 1,282         | 348,156       | 728        |
| Transfers In                       |              | 3,000,000     | 3,000,000        | 8,500,000     | 10,500,000    | -          | -                | 3,000,000     | 3,000,000     | 10,000,000 |
| Total Revenue                      |              | 54,655,153    | 53,463,652       | 60,343,886    | 66,180,485    | 59,699,049 | 57,501,030       | 59,965,964    | 62,461,452    | 74,382,641 |
|                                    |              |               |                  |               |               |            |                  |               |               |            |
| HEALTH & LIFE INS EXPENSES:        |              |               |                  |               |               |            |                  |               |               |            |
| Professional & Technical Services  | 3100         | 2,865,782     | 4,572,603        | 4,505,658     | 5,158,461     | 5,080,601  | 9,081,854        | 10,490,543    | 12,759,352    | 11,422,825 |
| Insurance & Bond Premiums          | 3200         | 1,405,878     | 1,151,420        | 785,827       | 840,550       | 678,130    | 815,133          | 767,505       | 701,928       | 917,290    |
| Other Purchased Services           | 3900         | 44,027        | 48,086           | 82,131        | 59,853        | 32,832     | 333,175          | 345,041       | 255,271       | 209,963    |
| Supplies                           | 5000         | 132,212       | 347,761          | 378,941       | 481,229       | 660,507    | 999,902          | 483,169       | 274,474       | 105,542    |
| Furniture, Fixtures, & Equipment   | 6000         | 71,304        | 7,810            | -             | 1,345         | 27,950     | 4,185            | 6,436         | 2,967         | 6,917      |
| Dues and Fees                      | 7300         | 429,095       | 286,919          | 50,871        | 52,403        | -          | 44,691           | 3,369         | 57,324        | 28,476     |
| Claims Expense                     | 7700         | 50,245,416    | 50,317,692       | 55,616,035    | 59,644,352    | 53,216,080 | 44,451,805       | 51,067,444    | 52,154,030    | 58,894,735 |
| IBNP CHANGE                        |              |               |                  |               |               |            |                  |               | 614,000       | 488,000    |
| Depreciation Expense               | 7800         | 8,271         | 105,066          | 106,815       | 106,331       | 108,986    | 107,861          | 94,634        | 95,663        | 95,629     |
| Total Health & Life Ins Expenses   |              | 55,201,985    | 56,837,357       | 61,526,278    | 66,344,524    | 59,805,086 | 55,838,606       | 63,258,141    | 66,915,010    | 72,169,376 |
| COVID Claims Offset                |              | -             | -                | -             | -             | -          | (2,765,331)      | (2,497,406)   | -             | -          |
| Net Health & Life Ins Expenses     |              | 55,201,985    | 56,837,357       | 61,526,278    | 66,344,524    | 59,805,086 | 53,073,275       | 60,760,736    | 66,915,010    | 72,169,376 |
| NET POSITION AT END OF YEAR:       |              |               |                  |               |               |            |                  |               |               |            |
| Total Ending Net Position          |              | \$ 15,077,118 | \$ 11,703,413 \$ | 10,521,021 \$ | 10,356,982 \$ | 10,250,945 | \$ 14,678,700 \$ | 13,883,929 \$ | 9,430,371 \$  | 11,643,636 |



## Center for Employee Health & Advisor Monthly Health Service Plan Benefits Committee Meeting APRIL 2025

Presentation to the School District of Osceola County Leadership Team

April 15, 2025



"People Helping People"



# ADVISOR HEALTH SERVICES PLAN FINANCIAL UPDATE

### **Health Services Plan Expenses & Funding Plan Year to Date**

| Health Services<br>School Distrie                                    | Plan Costs / Pla<br>ct of Osceola Co |                      | Oct 24 - Feb 25<br>(5 Months) |
|--|--------------------------------------|----------------------|-------------------------------|
| DATE RANGE   | 10/1/22 to 9/30/23                   | 10/1/23 to 9/30/24   | 10/1/24 to 2/28/25            |
| COST COMPONENT   | 2022/23<br>Plan Year                 | 2023/24<br>Plan Year | 2024/25<br>Plan Year          |
| Medical Claims   | \$44,902,814                         | \$44,997,845         | \$20,783,110                  |
| Rx Claims  | \$8,593,164                          | \$10,560,692         | \$4,770,064                   |
| Health Center  | \$5,895,433                          | \$6,925,071          | \$3,050,985                   |
| Health Plan Fixed Costs  | \$4,839,058                          | \$4,256,153          | \$1,785,664                   |
| Health Services Plan Admin Costs/Credits                             | \$1,236,519                          | \$791,494            | \$438,385                     |
| Claims over Specific Stop Loss                                       | \$0                                  | \$0                  | \$0                           |
| TOTAL EXPENSES (12 Month)  | \$65,466,988                         | \$67,531,255         | \$30,828,208                  |
| TOTAL REVENUE/ FUNDING (10 Month)                                    | \$59,894,419                         | \$75,330,424         | \$33,785,257                  |
| Health Services Plan Claim Reserves (\$ Difference Revenue/Expenses) | -\$5,572,569                         | \$2,226,600          | \$2,957,049                   |
| Ratio - Expenses to Revenue  | 109.30%                              | 89.65%               | 91.25%                        |
| Average Medical Enrollment   | 6,328                                | 6,562                | 6,574                         |
| PEPM TOTAL EXPENSES  | \$862                                | \$858                | \$938                         |
| PEPM Claims vs Previous Year   |                                      | 99.5%                | 109.4%                        |
| Medical Claims PEPM  | \$591                                | \$571                | \$632                         |
| Rx Claims PEPM   | \$113                                | \$134                | \$145                         |
| Health Center PEPM   | \$78                                 | \$88                 | \$93                          |
| Health Plan Fixed Costs PEPM   | \$64                                 | \$54                 | \$54                          |
| Health Services Plan Admin Costs/Credits                             | \$120                                | \$77                 | \$93                          |

#### **February Cost Impact Drivers:**

- 4 new entrants onto the high-cost list (above \$200,000) with a total of \$1.6 Million in claims for this group.
  - 3 of which are cancer.
- 75% of the high-cost claims over \$200k are cancer primary diagnosis.

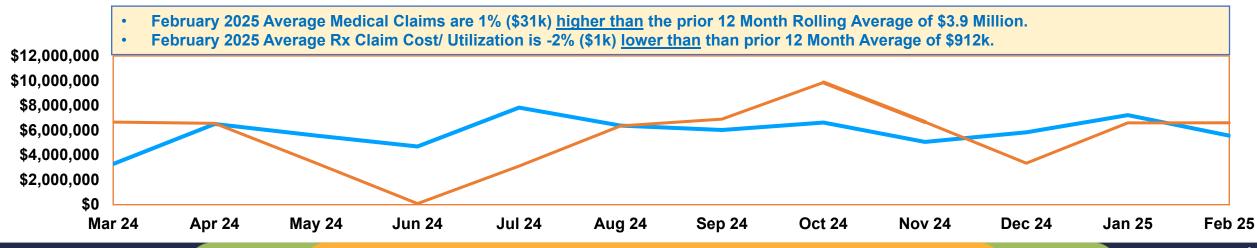
### **Expenses vs Funding Trendlines** Plan Years 2023-2024 to 2024-2025





#### CURRENT PLAN YEAR TRENDLINE EXPENSES VS FUNDING - 10/1/2024 to 2/28/25

#### ROLLING 12 MONTH TRENDLINE EXPENSES VS FUNDING - 3/1/2024 to 2/28/25



### Rolling 12 Months Expense vs Funding - 3/1/2024 to 2/28/25 Plan Years 2023-2024 to 2024-2025

| ו Ye   | ars 2  | 023-2             | 024 te       | <b>202</b>       | 4-202          | 5                             |  |   |                   |                                   |                       |   |  |
|--------|--|-------------------|--------------|------------------|----------------|-------------------------------|--|---|-------------------|-----------------------------------|-----------------------|---|--|
|        | School District of Osceola County                            |                   |              |                  |                |                               |  |   |                   |                                   |                       |   |  |
|        | Health Services Plan - Expenses to Funding Rolling 12 Months |                   |              |                  |                |                               |  |   |                   |                                   |                       |   |  |
| Month  | Enrolled<br>Employees<br>and Retirees                        | Medical<br>Claims | Rx<br>Claims | Health<br>Center | Paid<br>Claims | Health Plan<br>Fixed<br>Costs | Health<br>Services Plan<br>Admin Costs/<br>Credits | Total Fixed &<br>Admin<br>Costs/Credits | Total<br>Expenses | Monthly<br>Funding<br>to the Plan | Board<br>Contribution | Employee and<br>Retiree<br>Contribution |  |
| Mar-24 | 6,552  | \$1,569,654       | \$723,694    | \$557,796        | \$2,851,144    | \$360,216                     | \$70,491   | \$430,707                               | \$3,281,851       | \$6,665,577                       | \$5,860,510           | \$805,067                               |  |
| Apr-24 | 6,593  | \$4,732,364       | \$773,971    | \$567,705        | \$6,074,040    | \$350,479                     | \$87,057   | \$437,536                               | \$6,511,576       | \$6,557,529                       | \$5,854,402           | \$703,127                               |  |
| May-24 | 6,593  | \$3,602,505       | \$947,107    | \$606,484        | \$5,156,096    | \$350,995                     | \$67,552   | \$418,547                               | \$5,574,643       | \$3,351,657                       | \$2,937,772           | \$413,884                               |  |
| Jun-24 | 6,598  | \$2,863,812       | \$780,586    | \$650,418        | \$4,294,816    | \$347,921                     | \$53,290   | \$401,211                               | \$4,696,027       | \$84,090                          | \$0                   | \$84,090                                |  |
| Jul-24 | 6,406  | \$5,414,354       | \$1,082,830  | \$650,091        | \$7,147,275    | \$342,112                     | \$339,224  | \$681,336                               | \$7,828,611       | \$3,112,065                       | \$2,724,017           | \$388,048                               |  |
| Aug-24 | 6,643  | \$4,784,652       | \$756,622    | \$668,964        | \$6,210,238    | \$341,612                     | (\$173,301)  | \$168,311                               | \$6,378,549       | \$6,352,041                       | \$5,620,669           | \$731,371                               |  |
| Sep-24 | 6,643  | \$3,780,909       | \$1,096,977  | \$666,737        | \$5,544,623    | \$371,792                     | \$109,663  | \$481,455                               | \$6,026,078       | \$6,902,062                       | \$6,182,584           | \$719,478                               |  |
| Oct-24 | 6,539  | \$4,467,074       | \$1,123,622  | \$620,701        | \$6,211,397    | \$352,079                     | \$61,352   | \$413,431                               | \$6,624,828       | \$9,859,490                       | \$8,847,674           | \$1,011,816                             |  |
| Nov-24 | 6,534  | \$3,310,175       | \$683,791    | \$585,928        | \$4,579,894    | \$358,674                     | \$120,920  | \$479,594                               | \$5,059,488       | \$6,668,745                       | \$5,948,843           | \$719,901                               |  |
| Dec-24 | 6,597  | \$4,386,860       | \$1,015,392  | \$630,703        | \$5,402,252    | \$358,670                     | \$73,043   | \$431,713                               | \$5,833,965       | \$3,344,801                       | \$2,953,796           | \$391,005                               |  |
| Jan-25 | 6,626  | \$5,096,429       | \$1,096,523  | \$606,166        | \$6,799,118    | \$358,674                     | \$65,631   | \$424,305                               | \$7,223,423       | \$6,601,671                       | \$5,899,191           | \$702,480                               |  |
| Feb-25 | 6,574  | \$3,633,696       | \$850,736    | \$607,487        | \$5,091,919    | \$357,567                     | \$114,918  | \$472,485                               | \$5,564,404       | \$6,605,266                       | \$5,912,188           | \$693,078                               |  |
| YTD    | 78,898   | \$47,642,484      | \$10,931,851 | \$6,788,477      | \$65,362,812   | \$4,250,791                   | \$989,840  | \$5,240,631                             | \$70,603,443      | \$66,104,992                      | \$58,741,646          | \$7,363,346                             |  |
| VERAGE | 6,575  | \$3,970,207       | \$910,988    | \$617,134        | \$5,446,901    | \$354,233                     | \$82,487   | \$436,719                               | \$5,883,620       | \$5,508,749                       | \$4,895,137           | \$613,612                               |  |

• 4 new entrants onto the high-cost list (above \$200,000) with a total of \$1.6 Million in Medical and Rx claims for this group.

• February 2025 Rx Claim Cost/ Utilization Spend is offset by Rx Rebates paid in February (See Slide 11).

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### Plan Year to Date PAID Expenses vs Funding - 10/1/24 to 2/28/25



|         |   |                   |              | Scl              | nool Distr     | rict of Os                    | sceola Co   | ounty                                   |                              |                                   |                       |   |  |  |
|---------|---|-------------------|--------------|------------------|----------------|-------------------------------|---|---|------------------------------|-----------------------------------|-----------------------|---|--|--|
|         | Medical Plan - Expenses to Funding<br>2024-2025 Plan Year to Date |                   |              |                  |                |                               |   |   |                              |                                   |                       |   |  |  |
| Month   | Enrolled<br>Employees<br>and Retirees                             | Medical<br>Claims | Rx<br>Claims | Health<br>Center | Paid<br>Claims | Health Plan<br>Fixed<br>Costs | Health<br>Services Plan<br>Admin<br>Costs/Credits | Total Fixed &<br>Admin<br>Costs/Credits | Total<br>Costs /<br>Expenses | Monthly<br>Funding<br>to the Plan | Board<br>Contribution | Employee<br>and Retiree<br>Contribution |  |  |
| Oct-24  | 6,539   | \$4,467,074       | \$1,123,622  | \$620,701        | \$6,211,397    | \$352,079                     | \$61,352  | \$413,431                               | \$6,624,828                  | \$6,902,062                       | \$6,182,584           | \$719,478                               |  |  |
| Nov-24  | 6,534   | \$3,310,175       | \$683,791    | \$585,928        | \$4,579,894    | \$358,674                     | \$120,920   | \$479,594                               | \$5,059,488                  | \$9,859,490                       | \$8,847,674           | \$1,011,816                             |  |  |
| Dec-24  | 6,597   | \$4,386,860       | \$1,015,392  | \$630,703        | \$6,032,955    | \$358,670                     | \$73,043  | \$431,713                               | \$6,464,668                  | \$6,668,745                       | \$5,948,843           | \$719,901                               |  |  |
| Jan-25  | 6,626   | \$5,096,429       | \$1,096,523  | \$606,166        | \$6,799,118    | \$358,674                     | \$65,631  | \$424,305                               | \$7,223,423                  | \$3,344,801                       | \$2,953,796           | \$391,005                               |  |  |
| Feb-25  | 6,574   | \$3,633,696       | \$850,736    | \$607,487        | \$5,091,919    | \$357,567                     | \$114,918   | \$472,485                               | \$5,564,404                  | \$6,601,671                       | \$5,899,191           | \$702,480                               |  |  |
| Mar-25  |   |                   |              |                  |                |                               |   |   |                              |                                   |                       |   |  |  |
| Apr-25  |   |                   |              |                  |                |                               |   |   |                              |                                   |                       |   |  |  |
| May-25  |   |                   |              |                  |                |                               |   |   |                              |                                   |                       |   |  |  |
| Jun-25  |   |                   |              |                  |                |                               |   |   |                              |                                   |                       |   |  |  |
| Jul-25  |   |                   |              |                  |                |                               |   |   |                              |                                   |                       |   |  |  |
| Aug-25  |   |                   |              |                  |                |                               |   |   |                              |                                   |                       |   |  |  |
| Sep-25  |   |                   |              |                  |                |                               |   |   |                              |                                   |                       |   |  |  |
| YTD     | 32,870  | \$20,894,234      | \$4,770,064  | \$3,050,985      | \$28,715,283   | \$1,785,664                   | \$435,864   | \$2,221,528                             | \$30,936,811                 | \$33,376,768                      | \$29,832,088          | \$3,544,680                             |  |  |
| AVERAGE | 6,574   | \$4,178,847       | \$954,013    | \$610,197        | \$5,743,057    | \$357,133                     | \$87,173  | \$444,306                               | \$6,187,362                  | \$6,675,354                       | \$5,966,418           | \$708,936                               |  |  |

### Large Claims \$200,000 - 10/1/2024 thru 2/28/2025 Plan Year: 2024-2025

9 High Claimants are Cancer Primary Diagnosis.

Active large claimants are either currently in case management or have been contacted to participate in case management.

|      | School District of Osceola County |  |                                 |                |             |  |  |  |  |  |  |  |
|------|-----------------------------------|--|---------------------------------|----------------|-------------|--|--|--|--|--|--|--|
|      |                                   | Plan Year 10/1/2024 to 9/3   |                                 |                |             |  |  |  |  |  |  |  |
| Snec | ific Deductible \$1 500 0         | Large Claimants Plan Year<br>00 + \$135,000 aggregating deductible | r to Date<br>Medical / Rx Clain | ne > \$200.000 |             |  |  |  |  |  |  |  |
| #    | Relationship                      | Diagnosis  | Medical Claims Paid             | Rx Claims Paid | Total Paid  |  |  |  |  |  |  |  |
| #    | Relationship                      | Diagnosis  |                                 |                | Total Palu  |  |  |  |  |  |  |  |
| 1    | Dependent                         | Throat Cancer  | \$492,766                       | \$13,000       | \$505,766   |  |  |  |  |  |  |  |
| 2    | Former Employee                   | Congestive Heart Failure   | \$486,767                       | \$0            | \$486,767   |  |  |  |  |  |  |  |
| 3    | Employee                          | Lymphoma   | \$392,634                       | \$82           | \$392,716   |  |  |  |  |  |  |  |
| 4    | Employee                          | Melanoma/Brain Cancer/ Bone Cancer                                 | \$249,023                       | \$116,283      | \$365,306   |  |  |  |  |  |  |  |
| 5    | Employee                          | Liver Cancer   | \$269,169                       | \$244          | \$269,413   |  |  |  |  |  |  |  |
| 6    | Employee                          | Breast Cancer  | \$313,465                       | \$12,907       | \$326,372   |  |  |  |  |  |  |  |
| 7    | Employee                          | Artherosclerotic Heart Disease                                     | \$292,596                       | \$321          | \$292,917   |  |  |  |  |  |  |  |
| 8    | Employee                          | Lymphoma   | \$224,381                       | \$397          | \$224,778   |  |  |  |  |  |  |  |
| 9    | Child                             | Hemophillia  | \$224,800                       | \$0            | \$224,800   |  |  |  |  |  |  |  |
| 10   | Employee                          | Melanoma/Ear   | \$204,667                       | \$67           | \$204,734   |  |  |  |  |  |  |  |
| 11   | Employee                          | Breast Cancer  | \$208,173                       | \$0            | \$208,173   |  |  |  |  |  |  |  |
| 12   | Employee                          | Breast Cancer  | \$201,658                       | \$214          | \$201,872   |  |  |  |  |  |  |  |
|      |                                   |  |                                 |                | \$3,703,614 |  |  |  |  |  |  |  |

\*Large claimant's Individual Specific Deductible resets at \$0 each new plan year.



New Claims monitored, and case management actively involved

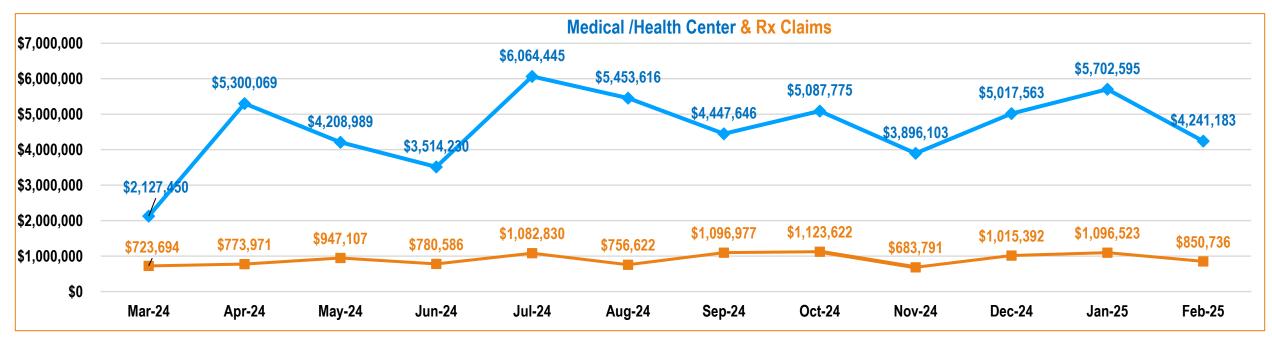
\$1,616,823

New to List

### **MEDICAL & RX PAID CLAIMS ROLLING 12 MONTH**



Plan Years 2023-2024 to 2024-2025 - 3/1/2024 to 2/28/25



## Rolling 12 months Rx Claims Spend 3/1/24 thru 2/28/25 (compared to the prior 12):

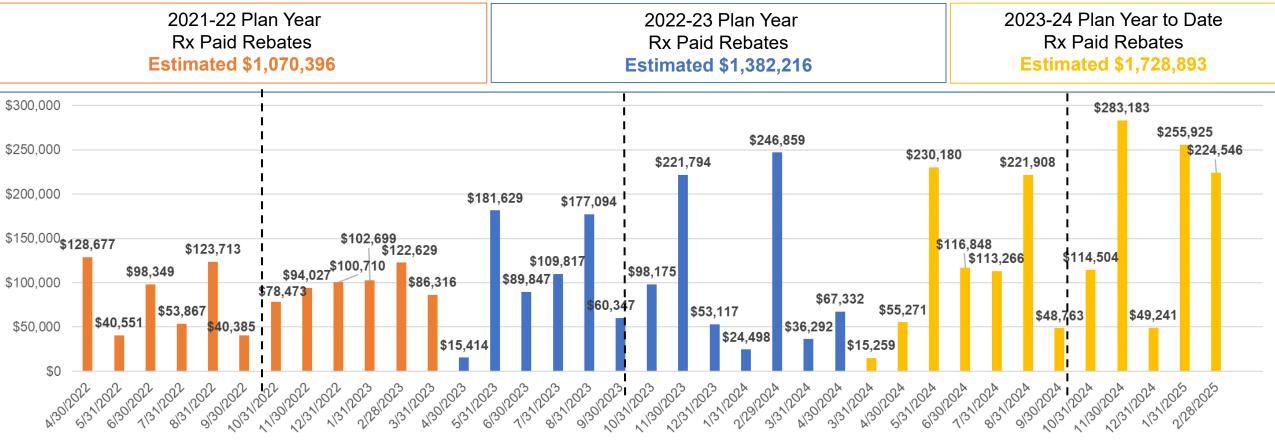
- RX up \$2.6 Million from \$128 PEPM to \$158 PEPM
- Driven by Specialty Rx utilization
  - GLP-1's \$2 Million –
  - Stelara \$545k for 5 members
  - Kisqali \$408k for 5 Members

| Rolling                   | 12 Mos. 3/24 to 2/2 | 5                 |
|---------------------------|---------------------|-------------------|
| Top 10 Drugs by Rx Claims | Rx Claims           | Utilizing Members |
| Mounjaro                  | \$978,603           | 199               |
| Trulicity                 | \$820,447           | 175               |
| Stelara                   | \$544,918           | 5                 |
| Jardiance                 | \$455,025           | 135               |
| Kisqali                   | \$408,115           | 5                 |
| Rinvoq                    | \$333,315           | 6                 |
| Humira(Cf) Pen            | \$310,775           | 7                 |
| Skyrizi Pen               | \$292,014           | 5                 |
| Ozempic                   | \$286,810           | 117               |
| Trelegy Ellipta           | \$264,338           | 91                |

### SDOC – Ventegra Rx <u>Paid</u> Rebates Calendar Years: 2022, 2023 and 2024 (thru 2/28/25)



*Rx Rebates are paid monthly, at approximately 3 to 6-month lag from date of service* 



- - Dashed line identifies start and end of health plan year.

\*SDOC receives 100% of Rx Rebates under the Ventegra contract.

\*\*Graph bars are color coded by when health plan year Rx dates of service were actually paid to SDOC..

### ElectRx – International Pharmacy Program Claim Spend & Cost Avoidance Year over Year Comparison

#### CALENDAR YEAR COMPARISON

YOUR TRUSTED INSURANCE ADVOCATI

PLAN YEAR COMPARISON

| Ca        | alendar `                  | Year 2023                          | }                           | C         | alendar Y                  | (ear 2024                          |                             | PLA       | PLAN YEAR 2023- 2024       |                                    |                             | PL        | AN YEAR                    | 2024- 20                           | 25                          |
|-----------|----------------------------|------------------------------------|-----------------------------|-----------|----------------------------|------------------------------------|-----------------------------|-----------|----------------------------|------------------------------------|-----------------------------|-----------|----------------------------|------------------------------------|-----------------------------|
| Month     | Shipped<br>Script<br>Count | Rx Claim<br>Spend with<br>Shipping | Cost<br>Avoidance<br>Amount | Month     | Shipped<br>Script<br>Count | Rx Claim<br>Spend<br>with Shipping | Cost<br>Avoidance<br>Amount | Month     | Shipped<br>Script<br>Count | Rx Claim<br>Spend<br>with Shipping | Cost<br>Avoidance<br>Amount | Month     | Shipped<br>Script<br>Count | Rx Claim<br>Spend<br>with Shipping | Cost<br>Avoidance<br>Amount |
| January   | 122                        | \$144,749                          | \$167,172                   | January   | 87                         | \$90,558                           | \$131,417                   | October   | 70                         | \$51,490                           | \$78,145                    | October   | 67                         | \$76,534                           | \$106,336                   |
| February  | 99                         | \$96,142                           | \$126,088                   | February  | 62                         | \$63,206                           | \$91,562                    | November  | 66                         | \$66,631                           | \$88,957                    | November  | 14                         | \$11,883                           | \$17,429                    |
| March     | 97                         | \$107,390                          | \$134,191                   | March     | 54                         | \$58,423                           | \$84,234                    | December  | 45                         | \$41,399                           | \$57,908                    | December  | 41                         | \$31,460                           | \$53,480                    |
| April     | 103                        | \$89,445                           | \$111,416                   | April     | 72                         | \$61,914                           | \$95,863                    | January   | 87                         | \$90,558                           | \$131,417                   | January   | 86                         | \$104,434                          | \$146,127                   |
| May       | 95                         | \$96,693                           | \$128,315                   | Мау       | 46                         | \$52,135                           | \$69,868                    | February  | 62                         | \$63,206                           | \$91,562                    | February  | 34                         | \$31,416                           | \$50,085                    |
| June      | 102                        | \$93,368                           | \$125,019                   | June      | 65                         | \$67,658                           | \$97,721                    | March     | 54                         | \$58,423                           | \$84,234                    | March     |                            |                                    |                             |
| July      | 89                         | \$102,896                          | \$125,174                   | July      | 54                         | \$50,061                           | \$79,495                    | April     | 72                         | \$61,914                           | \$95,863                    | April     |                            |                                    |                             |
| August    | 109                        | \$103,140                          | \$140,045                   | August    | 63                         | \$72,033                           | \$99,280                    | May       | 46                         | \$52,135                           | \$69,868                    | May       |                            |                                    |                             |
| September | 82                         | \$82,316                           | \$96,052                    | September | 51                         | \$39,533                           | \$65,334                    | June      | 65                         | \$67,658                           | \$97,721                    | June      |                            |                                    |                             |
| October   | 70                         | \$51,490                           | \$78,145                    | October   | 67                         | \$76,534                           | \$106,336                   | July      | 54                         | \$50,061                           | \$79,495                    | July      |                            |                                    |                             |
| November  | 66                         | \$66,631                           | \$88,957                    | November  | 14                         | \$11,883                           | \$17,429                    | August    | 63                         | \$72,033                           | \$99,280                    | August    |                            |                                    |                             |
| December  | 45                         | \$41,399                           | \$57,908                    | December  | 41                         | \$31,460                           | \$53,480                    | September | 51                         | \$39,533                           | \$65,334                    | September |                            |                                    |                             |
|           |                            |                                    |                             |           |                            |                                    |                             |           |                            |                                    |                             |           |                            |                                    |                             |
| Total     | 1,079                      |                                    | \$1,378,482                 | Total     | 676                        | \$675,400                          | \$992,019                   | Total     | 735                        | \$715,041                          | \$1,039,784                 | Total     | 242                        | \$255,728                          | \$373,458                   |
| AVERAGE   | 90 🧹                       | \$89,638                           | \$114,873                   | AVERAGE   | 56                         | \$56,283                           | \$82,668                    | AVERAGE   | 61                         | \$59,587                           | \$86,649                    | AVERAGE   | 48                         | <mark>/ </mark> \$51,146 🔪         | \$74,692                    |
|           |                            |                                    |                             |           |                            |                                    |                             |           |                            |                                    | opay for                    | су        |                            |                                    |                             |

\*The 2024 decrease in utilization in October thru December was due to the Canadian Postal Strike. **10** 





# HEALTH CENTER UPDATE



"People Helping People"

## Medical, Chiropractic, Physical Therapy Care Services



|                           |                  | Аррс                 | ointments             |                       |          |
|---------------------------|------------------|----------------------|-----------------------|-----------------------|----------|
| Metric                    | Category         | 2024<br>Full<br>Year | 2024 Year-<br>to-Date | 2025 Year-<br>to-Date | Variance |
| New                       | Medical          | 1,842                | 438                   | 681                   | 243      |
| Patient                   | Chiropractic     | 133                  | 66                    | 51                    | -15      |
| Visits                    | Physical Therapy | 492                  | 130                   | 92                    | -38      |
| Established               | Medical          | 14,720               | 2,110                 | 3,704                 | 1,594    |
| Patient                   | Chiropractic     | 3,415                | 535                   | 559                   | 24       |
| Visits                    | Physical Therapy | 7,045                | 1,075                 | 1,131                 | 56       |
| Total                     | Medical          | 16,562               | 2,548                 | 4,385                 | 1,837    |
| Total<br>Number<br>Visits | Chiropractic     | 3,548                | 601                   | 610                   | 9        |
|                           | Physical Therapy | 7,537                | 1,205                 | 1,223                 | 18       |

| Unique Patients |                  |                      |                       |                       |          |  |
|-----------------|------------------|----------------------|-----------------------|-----------------------|----------|--|
| Metric          | Category         | 2024<br>Full<br>Year | 2024 Year-<br>to-Date | 2025 Year-<br>to-Date | Variance |  |
| New             | Medical          | 1,057                | 327                   | 591                   | 264      |  |
| Patient         | Chiropractic     | 70                   | 36                    | 48                    | 12       |  |
| Visits          | Physical Therapy | 74                   | 28                    | 69                    | 41       |  |
| Established     | Medical          | 4,416                | 1,524                 | 2,962                 | 1,438    |  |
| Patient         | Chiropractic     | 567                  | 234                   | 351                   | 117      |  |
| Visits          | Physical Therapy | 738                  | 194                   | 305                   | 111      |  |
| Total<br>Number | Medical          | 5,126                | 1,843                 | 3,493                 | 1,650    |  |
|                 | Chiropractic     | 604                  | 269                   | 392                   | 123      |  |
| Visits          | Physical Therapy | 780                  | 219                   | 357                   | 138      |  |



# Days to 3rd next available New
Patient Appointment
21
# Days to 3rd next available Annual Physical Appointment

21

# Days to 3rd next available Established Patient Appointment Percent of No shows, Rescheduled, and Canceled Appointments

| Visit Type  | 2024 Full Year | 2024 Year-to-<br>Date | 2025 Year-to-<br>Date | Variance      |
|-------------|----------------|-----------------------|-----------------------|---------------|
| Canceled    | 14.44%         | 12.98%                | 14.89%                | 1 <b>.91%</b> |
| No-Show     | 4.15%          | 2.67%                 | 3.52%                 | 0.85%         |
| Rescheduled | 7.72%          | 6.99%                 | 10.09%                | 3.09%         |

### **Ancillary Services**



| Metric                        | Category   | 2024 Full<br>Year | 2024 Year-<br>to-Date | 2025 Year-<br>to-Date | Variance |
|-------------------------------|--|-------------------|-----------------------|-----------------------|----------|
|                               | Mental Health                                      | 159               | 44                    | 27                    | -17      |
|                               | Nurse Visit Lab                                    | 2,676             | 489                   | 325                   | -164     |
|                               | Registered Dietician                               | 123               | 33                    | 102                   | 69       |
|                               | Workers Compensation                               | 2,137             | 329                   | 241                   | -88      |
| New Patient<br>Visits         | Workers Compensation Chiropractic                  | 1                 | ]                     | 0                     | -1       |
| VISILS                        | Workers Compensation Chiropractic Physical Therapy | 5                 | 5                     | 0                     | -5       |
|                               | Workers Compensation Physical Therapy              | 242               | 99                    | 41                    | -58      |
|                               | Workers Compensation X-Ray                         | 4                 | 1                     | 1                     | 0        |
|                               | X-Ray  | 277               | 70                    | 25                    | -45      |
|                               | Mental Health                                      | 1,643             | 292                   | 295                   | 3        |
|                               | Nurse Visit Lab                                    | 31,034            | 3,967                 | 3,271                 | -696     |
|                               | Registered Dietician                               | 1,866             | 287                   | 279                   | -8       |
|                               | Workers Compensation                               | 1,950             | 295                   | 497                   | 202      |
| Established<br>Patient Visits | Workers Compensation Chiropractic                  | 0                 | 0                     | 0                     | 0        |
|                               | Workers Compensation Chiropractic Physical Therapy | 2                 | 2                     | 0                     | -2       |
|                               | Workers Compensation Physical Therapy              | 1,642             | 247                   | 547                   | 300      |
|                               | Workers Compensation X-Ray                         | 6                 | 0                     | 16                    | 16       |
|                               | X-Ray  | 1,707             | 279                   | 316                   | 37       |

### **Ancillary Services**



| Metric                 | Category   | 2024 Full<br>Year | 2024 Year-<br>to-Date | 2025 Year-<br>to-Date | Variance |
|------------------------|--|-------------------|-----------------------|-----------------------|----------|
|                        | Mental Health                                      | 1,802             | 336                   | 322                   | -14      |
|                        | Nurse Visit Lab                                    | 33,710            | 4,456                 | 3,596                 | -860     |
|                        | Registered Dietician                               | 1,989             | 320                   | 381                   | 61       |
| Tabal Manada an        | Workers Compensation                               | 4,087             | 624                   | 738                   | 114      |
| Total Number<br>Visits | Workers Compensation Chiropractic                  | 1                 | 1                     | 0                     | -1       |
| VISIUS                 | Workers Compensation Chiropractic Physical Therapy | 7                 | 7                     | 0                     | -7       |
|                        | Workers Compensation Physical Therapy              | 1,884             | 346                   | 588                   | 242      |
|                        | Workers Compensation X-Ray                         | 10                | 1                     | 17                    | 16       |
|                        | X-Ray  | 1,984             | 349                   | 341                   | -8       |

### **Ancillary Services**



| Referrals                    |                |                       |                       |          |  |  |
|------------------------------|----------------|-----------------------|-----------------------|----------|--|--|
|                              | 2024 Full Year | 2024 Year-to-<br>Date | 2025 Year-to-<br>Date | Variance |  |  |
| Behavioral Health            | 283            | 50                    | 38                    | -12      |  |  |
| Breast Specialist            | 55             | 7                     | 18                    | 11       |  |  |
| Cardiology                   | 441            | 73                    | 60                    | -13      |  |  |
| Dermatology                  | 335            | 37                    | 48                    | 11       |  |  |
| Endocrinology                | 252            | 31                    | 43                    | 12       |  |  |
| Ear, nose and throat surgeon | 140            | 28                    | 12                    | -16      |  |  |
| Gastroenterology             | 918            | 172                   | 90                    | -82      |  |  |
| Gynecology                   | 204            | 33                    | 23                    | -10      |  |  |
| Mobile Dermatology           | 604            | 59                    | 75                    | 16       |  |  |
| Neurology                    | 246            | 41                    | 35                    | -6       |  |  |
| Nutrition                    | 674            | 126                   | 86                    | -40      |  |  |
| Obstetrics & Gynecology      | 212            | 57                    | 41                    | -16      |  |  |
| Ophthalmology                | 287            | 40                    | 34                    | -6       |  |  |
| Orthopedic Surgery           | 496            | 96                    | 50                    | -46      |  |  |
| Pain Medicine                | 38             | 5                     | 4                     | -1       |  |  |
| Pediatrics                   | 95             | 29                    | 5                     | -24      |  |  |
| Physical Therapy             | 749            | 130                   | 114                   | -16      |  |  |
| Pulmonary                    | 161            | 29                    | 23                    | -6       |  |  |
| Sleep Medicine               | 248            | 37                    | 30                    | -7       |  |  |

### **Operations and Quality – 2024 Full Year**



| Category          | Measurement   | Meets Measurement<br>Threshold | Percent<br>Compliant | Target | National<br>* | Meets or Exceeds<br>Target |
|-------------------|---|--------------------------------|----------------------|--------|---------------|----------------------------|
| Cancer            | Breast Cancer Screening   | TRUE                           | 93.05%               | 67th   | 76.00%        | TRUE                       |
| Cancer            | Cervical Cancer Screening   | TRUE                           | 82.36%               | 67th   | 76.00%        | TRUE                       |
| Cancer            | Colorectal Cancer Screening   | TRUE                           | 69.94%               | 67th   | 64.00%        | TRUE                       |
| Musculoskeletal   | Use of Imaging Studies for Low Back Pain (Inverse Measure)  | TRUE                           | 100.00%              | 50th   | 75.00%        | TRUE                       |
| Circulatory       | Cholesterol Management for Cardiac Patients: Screening  | TRUE                           | 100.00%              | 67th   | 88.00%        | TRUE                       |
| Circulatory       | Cholesterol Management for Cardiac Patients: Control  | TRUE                           | 52.94%               | 50th   | 62.00%        | FALSE                      |
| Mental Health     | Depression Screening and Follow-up documented   | TRUE                           | 100.00%              | 60th   | 81.00%        | TRUE                       |
| Diabetes          | MY2022 Comprehensive Diabetes Care: BP Control (less than 140/90) - Adjusted, Certified, Unaudited HEDIS Rate | TRUE                           | 78.91%               | 70th   | 74.00%        | TRUE                       |
| Diabetes          | Diabetes: A1c Screening   | TRUE                           | 97.73%               | 70th   | 93.00%        | TRUE                       |
| Diabetes          | MY2022 Comprehensive Diabetes Care: A1c Control (less than 8.0) - Adjusted, Certified, Unaudited HEDIS Rate   | TRUE                           | 81.29%               | 70th   | 68.00%        | TRUE                       |
| Diabetes          | HEDIS MY2022 Statin Therapy for Patients With Diabetes -<br>Adjusted, Certified, Unaudited HEDIS Rate         | TRUE                           | 71.06%               | 70th   | 67.00%        | TRUE                       |
| Diabetes          | Diabetes: Foot Exam   | TRUE                           | 33.20%               | 70th   | 99.00%        | FALSE                      |
| Diabetes          | Diabetes: LDL Control   | TRUE                           | 46.99%               | 70th   | 50.00%        | FALSE                      |
| Diabetes          | HEDIS MY2022 Kidney Health Evaluation for Patient with<br>Diabetes: Adjusted, Certified, Unaudited HEDIS Rate | TRUE                           | 74.40%               | 70th   | 53.00%        | TRUE                       |
| Asthma            | Use of Appropriate Medications for People with Asthma   | TRUE                           | 94.34%               | 67th   | 92.00%        | TRUE                       |
| Tobacco Cessation | Tobacco Status: Cessation Intervention  | TRUE                           | 86.36%               | 67th   | 79.00%        | TRUE                       |

\*Current HEDIS, legacy HEDIS, AND MIPS when current year did not have the measure. 2024 uses 2023 numbers if 2024 numbers aren't available yet.

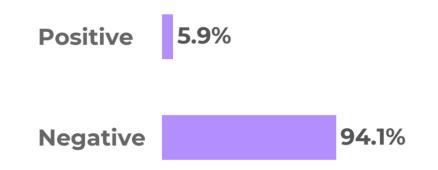
### **SDOC PeopleOne Usage Report - Cologuard**



Time Frame: 4/1/2024 - 3/8/2025

### **Result Distribution**

for valid results in report timeframe

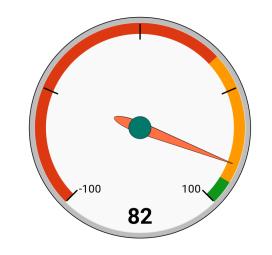


### **Patient Experience**



### Net Promoter Score Rolling 12 Months

|           | Feb<br>2024 | Feb<br>2025 | Variance       |
|-----------|-------------|-------------|----------------|
| NPS       | 81          | 82          | 1.39%          |
| Responses | 1,432       | 2,492       | <b>54.03</b> % |



A Net Promoter Score is a whole number that ranges from -100 to 100, and it indicates customer happiness. The healthcare industry is at 35. NPS is cumulative, this shows the most recent NPS compared to the NPS from the same month a year prior.



# QUESTIONS? COMMENTS? DISCUSSION.

